



# AHEF Summer 2021 Virtual Panel

September 16, 2021

11:30 a.m. - 1:00 p.m.

## 1.5 ACHE Face-to-Face Hours Provided

### Diversity, Equity, and Inclusion

The communities for which health care organizations operate are rapidly diversifying. Not only do they provide care for a diverse community of patients and families, but their workforce is also changing, and at times does not reflect the patient community. This diversity is exhibited in a number of ways, including ethnicity, race, religion, socioeconomic status, language, age, sexual orientation/gender identity, and physical ability.

The business implications and imperatives health care organizations face concerning diversity, equity, and inclusion are immense. Diverse communities often require different care needs, improved quality, new or modified operational processes and services, and strategic planning for a varied patient demographic. The continuum of care will need to be considered to best meet the needs of these communities.

It is incumbent on health care organizations and their leaders to both understand and embrace the needs of diverse populations. Leader's abilities to respond to the needs and preferences of a broader customer base will be critical to their financial and operational success.

#### Moderator



**Connie Hill, DNP, MBA, FACHE**, currently serves as vice president for St. Bernards Medical Center in Jonesboro. She oversees the budget, operation and strategic development of the service lines for the Cancer Center, Heart Care Center, Patient Transfer Center and all perioperative services at St. Bernards Medical Center.

She is a Doctorate prepared Nurse Practitioner having completed studies at Vanderbilt University, with a background in physician practice management with heavy emphasis on outpatient and procedural areas, spanning over 30 years that includes building a team of physicians and health care professionals that spans across Northeast Arkansas with 16 sites.

#### Panelists



**Stephan Davis, DNP, FACHE**, serves as director of the Master of Health Administration program at UNT Health Science Center (HSC). His teaching responsibilities at HSC include graduate courses in leadership and strategic management. Dr. Davis has provided strategic leadership to health care organizations to support leadership development initiatives, promote diversity and inclusion, improve care quality and outcomes, and redesign utilization and care management processes. He previously served as a content expert and item writer for the Nurse Executive Advanced-Board Certified examination with the American Nurses Credentialing Center and subsequently taught nurse executive board certification review seminars across the nation.

He holds a Doctorate of Nursing Practice in health care leadership, systems and policy from Yale; a master's in health systems administration from Georgetown; and several national board credentials, including Certified Professional in Healthcare Quality, Certified Healthcare Finance Professional, Certified in Executive Nursing Practice, Nurse Executive-Advanced Board Certified, Certified Nurse Educator, and Fellow of the American College of Healthcare Executives.

*Panelists continued on next page...*



**Megan Hargraves, JD**, is a health care lawyer who provides clients with strategic counsel on health care regulatory, compliance and legislative matters along with public policy and implementation issues. She also advises hospitals and other health care clients on issues related to risk management, quality assurance and regulatory and operational compliance. She advises and represents clients on matters related to the Arkansas Peer Review Fairness Act, Healthcare Quality Improvement Act, Arkansas Freedom of Information Act, False Claims Act, Stark Act and antikickback statutes, and other state and federal statutes. Megan's experience as a litigator representing clients in medical malpractice, products liability, class action and general insurance defense cases makes her a trusted advisor to health care industry clients. Megan continues to represent clients across industries in defense of complex consumer class actions, specializing in cases brought under the Arkansas Deceptive Trade Practices Act.



**Michael Stewart** assumed the role as CEO at Saline Health System in Benton, Arkansas on November 30, 2018. He brings more than 17 years of health care experience to this role. Stewart came to Saline Health System from Navarro Regional Hospital in Corsicana, Texas, where he served as CEO since 2014. Prior to his time at Navarro Regional, he spent two years as the COO/Administrator for Northwest Health System in Springdale, Arkansas and seven years in executive leadership roles at hospitals in California and Florida. Prior to his health care career, Stewart spent four years as a member of the United States Air Force where he rose to the rank of Captain. He received his MBA from McCombs School of Business at The University of Texas at Austin and his BS in Mechanical Engineering from Texas A&M in College Station, Texas.

## What is the process for attending an ACHE virtual event?

1. Attendees will need to complete the AHEF registration form (page 3 of this flyer). It is best to fax the form to (501) 224-0519 to ensure your registration is received in a timely manner.
2. Once you have been registered through AHEF, approximately two weeks prior to the event an email will be sent to you from Lyndsey Dumas ([ldumas@arkhospitals.org](mailto:ldumas@arkhospitals.org)) with information from ACHE with another link to "connect" the event to your ACHE account.
3. You will need to click on this link, sign-in to your ACHE account, select the event that you are registered for and "check out." There are NO additional fees with ACHE to attend this event. This is simply "connecting" the event to your account so that you receive the face-to-face hours.
4. Once you check out, you will receive an email from ACHE that provides you with additional steps. You must complete these steps in order for ACHE to "connect" the event to your ACHE record.
5. Once the event is "connected" to your account, you will receive an email from "Blue Sky" which will have your personal link for the meeting on the day of the event.
6. On the day of the event, you will need to use the email from "Blue Sky" to access the event. Or, you may log into your ACHE account, click on "My ACHE" and select "My Events." Please begin this process approximately 30 minutes before the event begins to ensure you are in the event on time.

**Because of this process, last minute registrations cannot be accepted.**



# Arkansas Health Executives Forum Virtual Panel

## Diversity, Equity, and Inclusion

**September 16, 2021**

### **Registration Form**

**You may fax your registration to (501) 224-0519 to ensure that your registration is received.**

**Emailed registrations are NOT accepted.**

**Registration Fee: \$50 per person**

Name \_\_\_\_\_ Title \_\_\_\_\_

Hospital/Institution \_\_\_\_\_

Mailing Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

E-Mail Address \_\_\_\_\_

**Send Registration Form with Check, payable to AHEF, to:**

**Arkansas Health Executives Forum  
419 Natural Resources Drive  
Little Rock, AR 72205**

*Credit Cards Not Accepted*

**Registration Cut-Off Date:**

Registrations will not be received after September 10<sup>th</sup>. Due to COVID-19, all registrations MUST be received by mail with payment or by fax (501-224-0519) with check being mailed after.

**Last minute registrations cannot be accepted.**

**Cancellation Policy:**

Please contact Lyndsey Dumas ([ldumas@arkhospitals.org](mailto:ldumas@arkhospitals.org)) no later than September 8<sup>th</sup>, should you need to cancel.